



Afternoon Tea Bus Tour

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1. How can I purchase tickets?

- Online booking from: www.b-bakery.com
 - Via our Ecommerce Website!
 - Via Email: bus@b-bakery.com
 - By Phone 020 3026 1188 (Open 9am-5pm Monday-Friday)
- Must arrive 20 minutes before the departure time of your tour, as the bus cannot wait for latecomers.

2. What Payment types are accepted?

- All major credit and debit cards including American Express.
- Please call for group rates.

3. Are Group Bookings Available?

- Group bookings are available.
- Can hire out the top or bottom floor for groups of 20 and 12 respectively.
- It is also possible to hire out the entire bus.
- Please see our website for more details.

4. Is booking in advance required?

- You must book in advance, as seats may not be available at the door before departure.

5. Cancellations and Refunds

- As we are operating a 1960 Routemaster bus we reserve the right to cancel or suspend a tour if required and with no prior notice. If this were to happen, we would issue a full refund of the tickets, or change to another tour if available.
- If an issue arises due to mechanical reasons, we will try our best to replace the bus within 60 minutes. If unsuccessful, we would issue a full refund of the tickets, or change to another tour if available.

6. What days do we operate?

- Ours Tours operate everyday
- Our tours are subject to seasonal demand
- Please check the website or call to check for availability





7. Is the Bus available for private hire?

- Yes, Please call us on 020 3026 1188
- We will try our best to meet your up-most requirements

8. What are the tour times?

- Daily Tours = 12:00 . 12:30 . 14:30 . 15:00 . 17:00
- Fri, Sat & Sun = 13:00 . 15:30
- Please check our website for tour availability.

9. Where does the bus depart from?

- 12:30 & 15:00 tours depart from No8 Northumberland Avenue.
- Outside the GRAND HOTEL, opposite the Sherlock Holmes Pub right off Trafalgar Square.
- 12:00 . 13:00 . 14:30 . 15:30 . 17:00 tours depart from Victoria Coach Station.
- Other tours may vary. Please call 020 3026 1188.

10. How long is the Tour?

- Our tour lasts for approximately One hour and Twenty Minutes.
- This depends on traffic!
- Please be aware that we have no toilets on the bus.

11. Tours policy on children?

- B Afternoon Tea Bus tours are not suitable for young children.
- Children aged 4 and under are not allowed on the bus.
- 5-11 year old children are offered a discounted rate.

12. Policy on Alcohol?

- Alcohol is Pre-sold Only. No alcohol will be sold on board the bus.
- Book your drinks when booking Online or over the phone.
- Company follows a Challenge 25 Policy. ID is required.
- No refunds will be given if no Photographic ID is shown.

13. Is the Bus Wheelchair accessible?

- Due to the design of the Routemaster Bus it has not been possible to make the entrance wheelchair accessible.
- We can accommodate a folded wheelchair in the bus.

14. General Conditions

- Please read and understand our Terms & conditions.
- Our B Bus Tours take no responsibility for items left on the bus.
- Personal items are carried at the owners risk and the B Bus can take no responsibility for items damaged or lost.
- Smoking is not permitted on the Bus.
- You must keep the lid on the drinks at all times.
- B Afternoon Tea Ltd is not responsible for any damage caused by the infringement of the rules.

